

Privacy Policy

Effective Date: 1 January 2023

At Inasolve, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal data as an IT development company operating in Australia.

- 1. Collection of Personal Information:** We may collect personal information, including but not limited to names, contact details, email addresses, and payment information, when you interact with our website, products, services, or communicate with us.
- 2. Use of Personal Information:** We use your personal information to provide and improve our services, respond to your inquiries, process payments, and comply with legal obligations. We may also use your information to send you updates, promotional materials, and important announcements, provided you have given your consent.
- 3. Disclosure of Personal Information:** We do not sell, trade, or rent your personal information to third parties. However, we may share your information with our trusted service providers, contractors, or business partners to assist us in delivering our services and improving your experience. We ensure that these parties adhere to the same privacy standards as us.
- 4. Data Security:** We employ industry-standard security measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. However, no method of data transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.
- 5. Cookies and Tracking Technologies:** Our website may use cookies and similar tracking technologies to enhance your browsing experience, analyze user behavior, and collect data for marketing and analytical purposes. You can control the use of these technologies through your browser settings.
- 6. Your Privacy Rights:** You have the right to access, correct, and delete your personal information, as well as request a copy of the data we hold about you. To exercise your rights or inquire about your data, please contact our Data Protection Officer at [contact email].
- 7. Compliance with Australian Privacy Laws:** We comply with the Australian Privacy Principles (APPs) outlined in the Privacy Act 1988 (Cth) and any other applicable privacy laws and regulations in Australia.
- 8. Changes to this Privacy Policy:** We may update this Privacy Policy from time to time to reflect changes in our business practices and legal requirements. We encourage you to review this policy periodically for any updates.
- 9. Contact Us:** If you have any questions, concerns, or feedback regarding our Privacy Policy, please contact our Data Protection Officer at servicedesk@inasolve.com.

By using our website, products, or services, you consent to the practices described in this Privacy Policy. Your privacy is important to us, and we are dedicated to protecting and respecting your personal information.

